# **CBA Fundraising Partner** Summer 2007



Taking Direct Response Fundraising to New Levels of Sophistication and Performance

**Carl Bloom Associates, Inc.** • 81 Main Street, Suite 126 • White Plains, NY 10601 Telephone: 914.761.2800 Fax: 914.761.2744 www.carlbloom.com

## INCLUDED IN THIS BOOKLET

QUICK GUIDE TO CBA CREATIVE	1
CBA Integrated Direct Response Fundraising	2-4
CREATIVE RECOMMENDATIONS	
New Creative	5-16
Acquisition	17-28
Additional Gift	29-42
Lapsed	43-46

Schedule: Creative and Mailing	47
Member File Requirements	48
Guidelines for Supplying Art to CBA	49

## **QUICK GUIDE TO CBA CREATIVE**

### **New Creative**

#### **Keep Our Balance**

Only member support will guarantee the right balance between station revenue and program cost. This new CBA package offers a timely slant on the importance of more support from viewers.

### Free TV

But public TV is not free! That's the compelling point this new package makes. All viewers must support your station so they can keep watching all their favorites, whenever they want.

### Loyal Member

This letter is another way to show your gratitude to loyal members, while asking them to give something more for the extra value your station provides them. Makes perfect sense to us.

### **Money Well Spent**

Donors to nonprofits are becoming increasingly concerned that their gifts will be used wisely. They can trust PBS and NPR because they can see and hear their money at work instantly.

### **Public Trust**

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Station WXYZ is a Public Trust viewers can count on to deliver outstanding television. But memberships and other sources of support won't cover all the costs. So special gifts are needed for the Trust to continue serving the public.

### Acquisition

#### **Auto Enrollment**

A disarming package that automatically enrolls a new member, "subject to his/her confirmation." Personalization and size help make this a winner.

#### Bridges

Building bridges to and in your community. More individual support means a stronger foundation of funding and less dependence on government.

#### 5,000 New Members

Setting a goal motivates people to give, setting a deadline speeds the flow of gifts. The personalized, oversized #11 envelope is an attention-getter in the mailbox.

## **Additional Gift**

#### **Critical Decision**

For your current members this message will come through loud and clear: Their investment in your station pays them back with guality television every day.

#### 5,000 New Gifts

This special appeal version of our 5,000 New Members package - tailored to your loyal donors - has greatly accelerated the number of additional gifts from members.

#### Frankly Speaking

33 It's no secret that membership growth has slowed and programming costs have risen. But you can depend on your most generous donors, and Frankly Speaking, you're writing to ask them to support you again. And they will. The package works very well.

### Lapsed

#### Auto Reinstatement

This package works well year after year to convince former members how important it is to support their favorite public TV programs. In a recent test, it beat the control by 15%.

#### Free Lunch

#### Everyone knows there are no free lunches, but is that really true? This package reminds viewers to do their fair share to support the favorite programs that appear to be "free."

#### Perseverance

Frankly speaking, this honest approach works wonders to motivate viewers who haven't responded to past mailings.

#### **Viewer/Member Ratio**

It's got to change! A relatively low percentage of weekly viewers support the programs they watch. In some cases only one in twelve is "sponsoring" great TV. This package askes for a small change in this ratio, which will bring big dollars for future programs.

#### **Intelligent Alternative**

Public TV is truly the Intelligent Alternative to reality TV, common denominator programming and violence. And it's for intelligent people who want quality, educational programs and community outreach.

#### Lifeline

Public broadcasting is a real "lifeline" during times of crisis. To preserve this vital resource, viewers need to be our lifeline of support.

#### Promises

39 To get the trust of your members, nothing is more important than delivering on your promises of exceptional programs. That's how they expect you to use their gifts. As this letter drives home, their support helps you keep your promises to them.

#### Respect

Members appreciate your respect for their intelligence and their valuable time. That's why this letter has been a perennial winner for add gift appeals.

#### **Urgent Reinstatement**

45 Show past members that you know them as individual members, and make the case for asking them back. CBA's special personalization has boosted response and ROI by 20%.

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# in-te-grate [in-ti-grāt]1. to combine (one thing) with another so that they become a whole

CBA believes that successful fundraising involves integrating the most important forms of communication - direct mail, telemarketing, email and the Internet - to maximize response and increase retention.

This involves:

- Creating fundraising materials and content that share a common message and design.
- Scheduling delivery and launch of all components to achieve maximum impact.
- Using member data to communicate with prospects and donors personally and effectively.

Contributors want to interact with organizations on their own terms: where, when and how often. But, they are ultimately limited by the options that are given to them. **So we must make <u>all</u> possible options available.** We want to give them freedom to do anything online that they can do offline via direct mail and other means. It can be efficient and cost-effective.

## **Impact of Integrated Marketing**

By the year 2010, it's expected that nearly 30% of all gifts will be made online. But direct mail isn't going away any time soon. It still has the highest response rates and it's the best way to target segments within the marketplace.

By integrating efforts with cross-media support, direct mail response improves. When a direct mail appeal is followed by an email and donors find links online that are related to a promotion they've seen in the mail and their inboxes, the message becomes even stronger.

Email and online appeals are extremely low cost and can be edited with ease, and what's learned through testing is easy and fast to implement. Test results can be read in real time.

## How it all works

**Traditional direct mail**, the most vital component of your direct marketing efforts, is the vehicle through which most members will be contacted and how the majority of revenue will be raised. It arrives in your donors', prospects' and members' mailboxes, bringing a timely, personalized message.

CBA uses direct mail as the primary effort in an integrated campaign — driving the overall message and design.

In order to engender brand recognition, when we create **email**, we edit direct mail to make it suitable for email; reducing overall length, personalizing with member data and using hyperlinks to drive recipients to specialized landing pages (donation forms). **Integrated donation forms** also carry the direct mail message and suggested gift amounts.

**Online appeals** are created to fit your organization's website. CBA has found that online appeals bring in considerably more revenue than email — as much as three times more. But it's how they all work together — direct mail, email and online — that has a total positive impact on direct response performance.

CBA works amicably with organizations' web staffs to deliver online content that complements the site's design and attracts attention, without disruption.

## **CBA's Capabilities**

The ubiquity of email and the Internet has spawned great technology that organizations can utilize to accomplish amazing tasks, which not long ago were considered too technically cumbersome and expensive.

As CBA has expanded its expertise in online and email marketing, we've mastered the best, industry-leading software tools (among them **Convio** and **GetActive**) and are proficient in a variety of web technologies. Our creativity and flexibility makes it easy for our team to adapt to whatever situations or challenges are presented to us.

Many PBS stations' websites are powered by either Convio or GetActive. CBA has expertise in both. Our interactive team — including a former GetActive Account Manager — has years of experience creating electronic campaigns, raising hundreds of thousands of fundraising dollars for clients.

If your organization uses one of these two products — or other similar products — and has the ability to market via email and online, or if you are looking to get started with email and online marketing, CBA is ready to assist you.

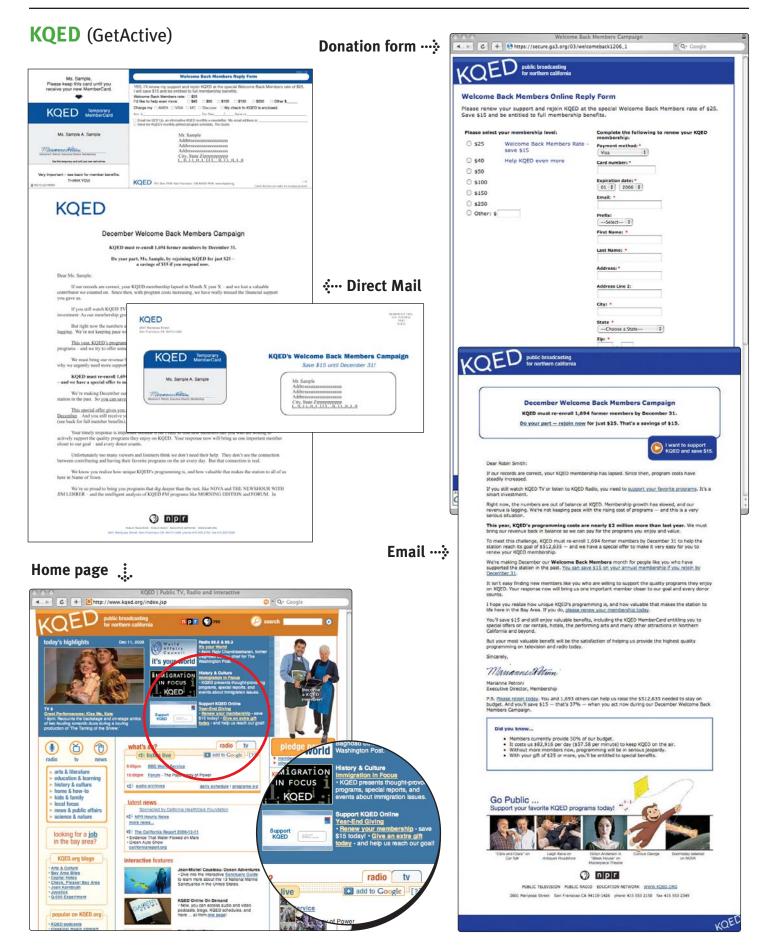
CBA will partner with your organization's web and database staff to build and deploy electronic campaigns that integrate with current direct mail and telemarketing efforts. We'll set production schedules that revolve around direct mail dates, ensuring timely email and online promotions to generate high levels of revenue.

To learn more about CBA's integrated marketing capabilities, contact us at (914) 761-2800 or **integration@carlbloom.com**.

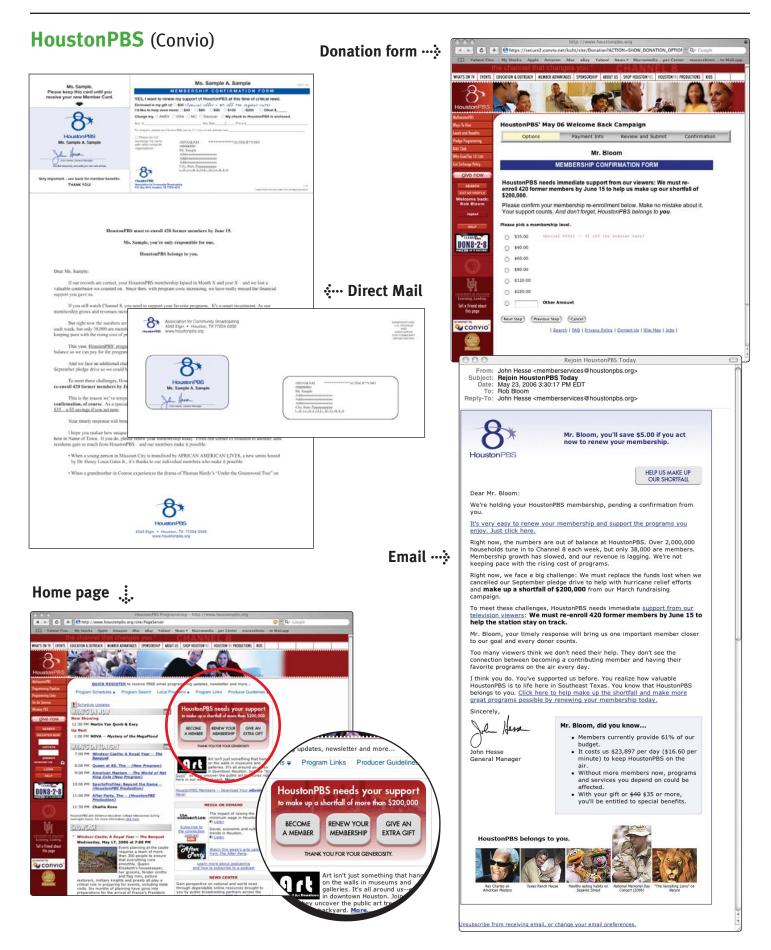
## **Related Links**

Convio Inc. - www.convio.com GetActive Software Inc. - www.getactive.com

## CBA INTEGRATED DIRECT RESPONSE FUNDRAISING

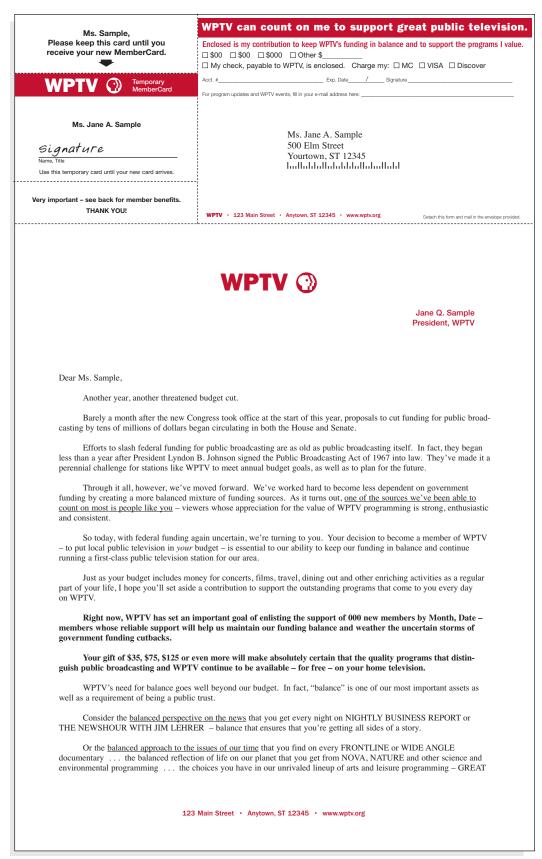


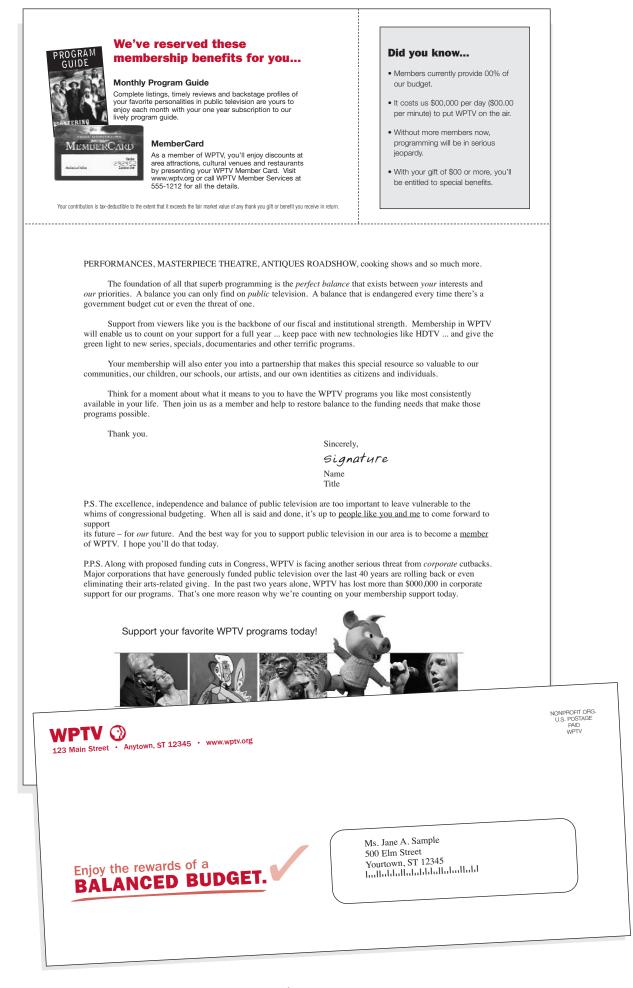
## CBA INTEGRATED DIRECT RESPONSE FUNDRAISING



## **CREATIVE RECOMMENDATIONS**

New Creative





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Arother year, another threatened budget out. Barely a month after the new Congress took office this year, proposals to cut funding for public broadcasting by tens of millions of dollars began circulating. These efforts to slash federal funding are as old as public broadcasting itself. Which is why we worked hard to become less dependent on government funding. As it turns out, one of the sources of funding we've been able to count on most is people like you – people who have supported us before and who truly appreciate the value of WPTV programming. So today, we're turning to you again, Just as your budget includes money for travel, dining out and other enriching activities. I hope you'll set aside a contribution to support the outstanding programs that come to you every dear on WPTV. <b>JEASE PUT PUELIC TELEVISION INTO AD EDEDET</b> Wry has set an important goal of e-enrolling 000 members by Month, Date – members whose reliable support lim lake absolutely certain that the quality programs that distinguish WPTV continue to be available – for free. <b>JECK HEEE TO EEJON WPTV AS A MEMBET</b> Your support keeps our funding in balance and helps us continue running a first-class public television station. Ar our need for balance goes well beyond our budget. In fact, "balance" is one of our most important assets as well as a requirement of being a public trast. Consider the balanced perspective on the news you get every night on <i>The NewsHour with Jim Lehrer or Ngth</i> <i>Bushess Report, or</i> the balanced crifection of life on our planet that you get from MOVA, <i>Nature</i> and other science and nature programming the balanced thores you have in our univadel lineup of atts and leisure programming <i>Creat Performances, Masterpiece Theatre, Antiques Roadshow,</i> cooking shows and so much more. <b>JELP LD ERETORE BALANCE. REJON WPTV NOL</b> Think for a moment about what it means to have the WPTV programs you like most consistently available to you. Then, help us restore balance to the funding needs that make those programs	Door Ma Sampla		
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Card number: *	Address Line 2:
Expiration date: *	City: *
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Prefix: Select ‡ First Name: *	Zip: *
	Phone Number:
Last Name: *	Check this box to receive periodic email from WPTV on your favorite programs, special events and more.
	Required field

## Help WPTV restore balanced funding...

and support your favorite programs.

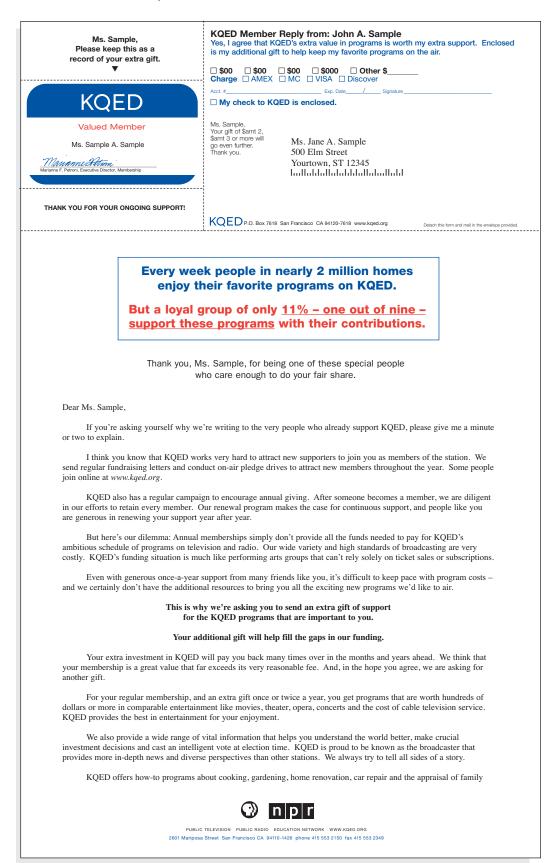
#### Help WPTV restore balance. Donate Today! Click here.

*Email reinforces the message of the direct mail while driving donors to the web. Matching buttons placed on your homepage provide an additional, effective way to support campaigns online.* 

Auto reply message (not shown) is sent following transaction, thanking member or donor for their support.

Ms. Sample, Please keep this card until you receive your new MemberCard.	YES, I'll do my part to support WXYZ.         I'm enclosing my contribution to help you broadcast more great programs for everyone to enjoy.         \$\\$00 \$\\$00 \$\\$000 \$\\$
	is not FREE, but it's there for you to enjoy any time you like. ching public TV "for free" and like what you see, shouldn't you pay your fair share?
0,000 new members Dear Ms. Sample,	come a WXYZ member today. Help us reach our goal of by Month, Date – so we can deliver more new programs to you.
to convince more viewers to support the So whenever we get a chance to t one reason for supporting WXYZ never Members support us for the progr Our supporters see membership a	alk with members personally, we pick their brains for information. The number surprises us – and we think it will make sense to you. ams they enjoy and value. And they want to see more great programs.
Of course, you could continue to the information you need to decide if tha <i>WXYZ depends on its members fo</i> support for WXYZ is just 00%, and it's federal funding. This year, the administu 25%, or almost \$145 million less for put	
help. And if we don't have funds availal That's one important reason we'r Let me be more specific: Every y system provides to stations. It's an expe	ting expenses increase, we can't keep pace unless more viewers are willing to ble when a new series comes along, we may have to pass on it. e asking for your contribution to WXYZ now. ear, WXYZ pays a fee of \$0,000,000 to PBS for all the national programs the nse we have to pay so we can broadcast the new fall schedule of programs, com- t includes Ken Burns' incredible new series "The War."
WXYZ doesn't interrupt programs only for you. WXYZ isn't about making a prof	it; it's about giving our members a great return for the investment they make in the e about serving an intelligent audience that wants something better than the typical
Members call our programs "thou TV to pass a quiet evening at home. Most viewers know that WXYZ i	nght-provoking." They really get into a WXYZ program, rather than just watching sn't free. How could it be? Just like any television station, WXYZ has to WXYZ Main Street • Anytown, ST 12345 • www.wptv.org

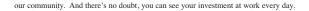
<ul> <li>Did you know</li> <li>Members currently provide 00% of our budget.</li> <li>It costs us \$00,000 per day (\$00.00 per minute) to put WXYZ on the air.</li> <li>Without more members now, programming will be in serious jeopardy.</li> <li>With your gift of \$00 or more, you'll be entitled to special benefits.</li> </ul>
rofessionals it takes to broadcast a full $Z$ – because public TV gives our at quality of our programs. Nor do we to balanced is the main reason we need $\overline{x}$ avorite programs, but there are also levision that enlightens, entertains and
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Novpoort Ora US, PostAge PAD WV72



Did you know	Matching Gift Program	Use this card as your receipt. Thank you.
<ul> <li>Members currently provide 50% of our budget.</li> </ul>	You can double or triple your gift to KQED without any cost to you through your company's Matching Gift Program. Ask your Human Resources department for	Gift Amount:
<ul> <li>It costs us \$82,916 per day (\$57.58 per minute) to put KQED on the air.</li> </ul>	the necessary form (retirees, also), fill it out and mail it to KQED, Attn: Matching Gifts,	
Without more member support now, programming will be in serious	2601 Mariposa Street, San Francisco, CA 94110-1426. For more information about this program, contact KQED's Member	Check#/Credit Card:
jeopardy.	Services Department at (415) 553-2150. Thank you.	Date Paid:
	ED thanks you for your will continue to deliver grams you enjoy.	Your contribution is tax deductible. KOED's annual report will be mailed by you upon request to KOED, c-to Corporate Servetary, 2801 Maripona Street, San Francisco, CA 94110.
antiques. It would be very expo professional services.	ensive to get all this advice and enrichment thr	ough classes, consultants and
those who don't have children a	nention all the educational programs for the ch thome, every member can feel very good abo chool. KQED provides a stimulating safe hav	ut supporting programs that help
You can also count on K	QED for locally-produced, uniquely Bay Area	programs every weeknight at 7:30.
So, when you add up all	that KQED offers, you'll probably see the extr	a value of your membership.
	cientiously to increase the 11% participation to e sense of value you have and puts their money	
Recognizing this reality, your life.	we hope you will consider an extra gift for the	extra value KQED brings into
Your contribution now is you again for being a loyal frien	your endorsement of this value – for yourself ad of KQED.	and the entire community. Thank
	Sincerely	
	Man.	anne Atumi
	Executive	F. Petroni e Director, Membership v member
programs, and we'll try as usua	eans everything to KQED. This year, we'll in I to offer something of value for everyone. Su If you value KQED's programs as we believe em possible. Thank you.	pport from members like you accounts
Go Public Support your favo	prite KQED programs today!	
Marianne F. Petroni KOEDD 2601 Mariposa Street San Francisco CA 94110-1426		NONFROFIT U.S. POST PAD KQED
		Ms. Jane A. Sample 500 Elm Street Yourtown, ST 12345 hulluhahhhhhhhhhhhhhhhhhh

	WXYZ
	n to WXYZ is money well spent. It's an investment ograms you can trust WXYZ to deliver.
But that's only 10	s trust WXYZ with their annual contributions. 0% of our viewers. We need more viewers to help rams they watch.
Jo	n our members, today, Ms. Sample.
	th our goal of 0,000 new members by (month, day). rded with more great programs in the months ahead.
Dear Ms. Sample,	
When you choose an organiza all the people it is supposed to serve.	tion to support, you want to know that your contribution will be well spent to benefit
When you make a contributio trust us to use your gift to produce m	n to WXYZ, you never have to worry. You can give with confidence, because you can ore great programs.
	result of your contribution anytime you like. Just turn on your TV and go to Channel 0. a, producing great programs for you and your community. You could say that your ays:
	pth news and analysis great drama and hilarious comedy practical advice about nore history and science informative documentaries educational programs for
WXYZ is the only station that individual investments.	t brings you all this value in one place - and viewers make it possible by making modest
	u to make an investment in WXYZ. Join the members of WXYZ and make more intelligent, entertaining programs possible.
	get instant gratification every time you tune in. Your favorite programs are always rt public broadcasting because you can trust us for information, personal enrichment and
As a special incentive to join rate, as an introductory "gift" to you.	us now, we're offering an annual membership for just \$00. That's \$0 off the regular
6	nd most reliable source of funding for public television. Members already account for that must grow to keep pace as program costs rise.
With your support of WXYZ,	you're making an investment in something that's important to you and a great value to
	Detach this form and mail in the envelope provide
Ms. Sample, Please keep this card as a record	<b>YES</b> , I trust WXYZ to bring me more great programs. I'm enclosing my gift to support them.
of your contribution.	S30 Special introductory offer - a \$5 savings     I want to help more: □\$35 □\$50 □\$75 □\$100 □ Other \$     My check, payable to WXYZ, is enclosed. Charge my: □ MC □ VISA □ Discover
	Acct. # Exp. Date/ Signature
WXYZ	For program updates and WXYZ events, fil in your e-mail address here:
Ms. Sample A. Sample	Ms. Jane A. Sample
Signature, Signature, Title My grit amount S Date sent	500 Elm Street Yourtown, ST 12345
Very important – see back for member benefits. THANK YOU!	WXYZ 123 Main St. Anytown, ST 12345

13



What if you and other viewers decide not to support public television? Will things go on just as they are?

Here's the problem: Government support fluctuates, but is not likely to increase from its current level – and the pool of business and foundation support is limited. Without this revenue there's a gap in our funding that must be filled.

We're asking you to help fill that gap. Contributions from more viewers will make it possible to bring you all the programs you expect from us.

This year, WXYZ will invest \$0,000,000 in the programs our audience wants to see; that's \$00,000 more than last year. Among the 0,000 hours of fine programs, we'll do our very best to offer something for everyone. After all, it's your money we'll be investing.

We think you'll find something of true value any day you watch Channel 0. You can choose from ANTIQUES ROADSHOW, NATURE, NOVA, GREAT PERFORMANCES, MYSTERY!, MASTERPIECE THEATRE and so much more. Tune in for AMERICAN MASTERS, AMERICAN EXPERIENCE, FRONTLINE, or local productions like (fill in two or three local shows).

Every time you watch, you'll see your contribution at work, giving our community a very different choice in broadcasting. WXYZ gives viewers a place where programs are not interrupted constantly for commercial messages. With support from viewers, we can remain independent from commercial interests so we can make our own decisions with our viewers in mind.

But you have to take action to help protect your viewing interests. Please don't just sit back and enjoy WXYZ as a viewer. <u>Respond today with your membership gift</u>. Enjoy your favorite programs as a contributing member.

For your gift of 00 - 0 off our regular membership rate – you'll receive the WXYZ Program Guide, exclusively for members.

Make WXYZ one of the important organizations you support. Your contribution will be well spent - and you'll enjoy the results in the months to come. Thank you.

Signature

P.S. You know you can trust WXYZ for a great variety of intelligent and entertaining programs. Can we depend on you to do your fair share to support them? Join today and help us reach our goal of 0,000 new members by (month day). You can trust that your contribution will be money well spent.

#### We've reserved these membership benefits for you...

#### Monthly Program Guide

Complete listings, timely reviews and backstage profiles of your favorite personalities in public television are yours to enjoy each month with your one year subscription to our lively program guide.

MemberCard

You can trust WXYZ.

WXYZ

123 Main St. Anytown, ST 12345

Join WXYZ today!

WXYZ appreciates your support! Your WXYZ MemberCard offers discounts at over 100 cultural and retail locations throughout the region.

Questions about your membership or benefits? Call WXYZ Member Services at 555-1212 or visit the Membership coefficient of

Ms. Jane A. Sample 500 Elm Street

Yourtown, ST 12345

Nonprofit org. U.S. Postage Paid WXYZ

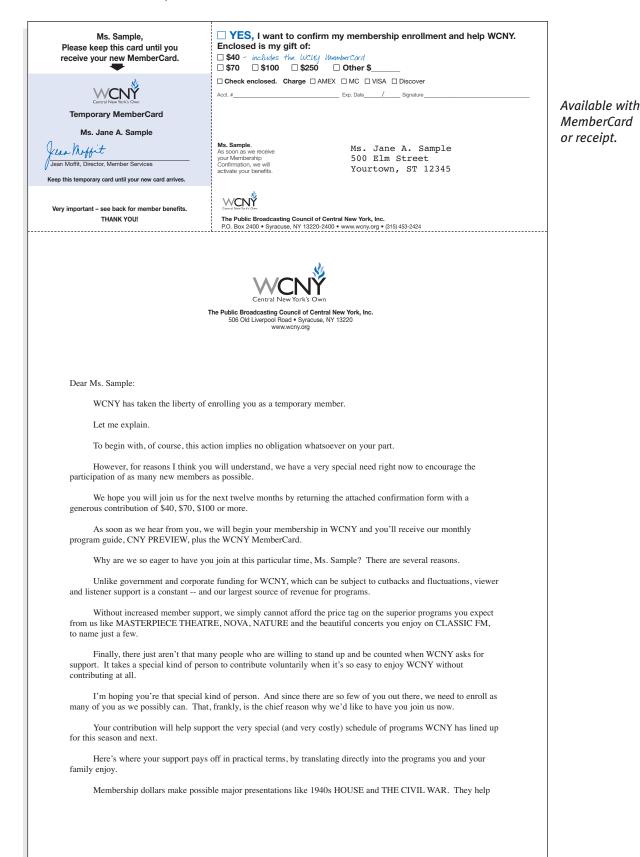
A second effort is available and recommended.

	8*
Ms. Jane A. Sample	HoustonPBS
500 Elm Street Yourtown, ST 12345 Juddahalalalalalalalalalalalalalalalalalal	<b>John Hesse</b> General Manager
Dear Mr. Sample:	
As a nonprofit, independent	, viewer-supported television station, HoustonPBS is a public trust.
Southeast Texas. From community	to serve the interests, preferences and standards of the people of y service programs to the very best in public affairs and entertainment tution you can count on and be proud of.
	r loyal support, which makes everything we do possible. I also want to sing challenges we're now facing – challenges which have a direct as.
contribution today. Your gift of \$0	Ip us meet these challenges by making a special tax-deductible 00, \$000 or more will ensure that HoustonPBS – your public television nmunity's needs in the months ahead.
full 55% of the HoustonPBS budg	facing is a <u>lack of growth in membership</u> . Currently, members fund a et – far more than any other source. Yet new members are simply not in big enough numbers to offset rising costs.
	can to encourage more viewers to recognize the urgent need – and HoustonPBS member. But until that happens, we're depending on
fees to present all your national PI TERS to NOVA and ANTIQUES	n \$25,000 to put HoustonPBS on the air. That includes our licensing 3S favorites, from GREAT PERFORMANCES and AMERICAN MAS- ROADSHOW. It also includes the production costs of local programs ERVIEWS WITH ERNIE MANOUSE and LIVING SMART WITH
Your contribution today is c	ritical to meeting this essential daily challenge in the weeks to come.
	a small but hard-hitting decline in corporate, foundation and government e simply not as reliable as they once were, making us even more you.
So as you consider the contr	ribution that HoustonPBS and our programs make to your life - and the
	4343 Elgin • Houston, TX 77204-0008 xhoustonpbs.org • 713.743.8483 • 800.364.8300
	Detach this form and mail in the envelope provided.
Ms. Sample, Please keep this as a	YES, I want to support the outstanding national and local programs that I can only find on HoustonPBS. I'm enclosing a contribution of:
record of your extra gift.	□ SO0 □ SO0 □ Other S □ My check to HoustonPBS is enclosed. Charge my: □ AMEX □ VISA □ MC □ Discover
*8	Account # Exp. Date Phone #
HoustonPBS Valued Member	For HoustonPBS program updates, fill in your e-mail address here
Ms. Sample A. Sample	l f you can, a larger gift will go even further. Thank you.
John Hesse, General Manager	Ms. Jane A. Sample 500 Elm Street
My gift amount \$ Date sent	Yourtown, ST 12345
THANK YOU FOR YOUR ONGOING SUPPORT!	HoustonPBS Association for Community Broadcasting P.O. Box 4415, Houston, TX 77210-4415
	•

	lives of everyone in our viewing area – I hope you will make a special contr	ibution at this important time.
	In recent months, support from members has enabled us to broadcast h programs. Some of the most popular featured the incomparable Bill Moyers series, BILL MOYERS IN AMERICA, this master commentator brought his contemporary ideas to three absorbing specials that looked at the pressure po	This fall, in the much-acclaimed trademark examination of
	Few, if any, stations are as committed as HoustonPBS when it comes t investigations that matter to our society. Your support today will keep us at provocative, enriching programs that challenge and illuminate us.	the forefront of delivering
	Another stellar production – from MASTERPIECE THEATRE – is the William Golding's "To the Ends of the Earth." This gripping sea yarn about voyage from England to Australia at the end of the Napoleonic wars is truly	a young aristocrat's nine-month a riveting adventure.
	For younger viewers and their parents, new series like CURIOUS GEO WORLD continue HoustonPBS' unrivaled excellence in children's programm expanded with PBS KIDS, a new preschool destination hosted by "Miss Lor "Hooper." This web-based interactive program offers a deeper level of educ with the advantage of reinforcing reading skills.	ning. Online, that excellence has i" and her animated friend
	These programs represent some of the most important contributions w Texas. They entertain, educate, stimulate and enrich every viewer in ways th won't. And it's all because of the station's partnership with members, which broadcasting idea.	hat other TV stations can't or
	Your member support helps HoustonPBS continue to be a public trust outstanding television every day. But membership gifts alone don't cover al programming.	
	Please make a special contribution today. Help ensure that HoustonPI programs on television. Sincerely,	3S can continue delivering the best
	John Hesse General Man	-
	P.S. Your support has helped make HoustonPBS a great television station – f useful programs to enrich your life and serve all the people of Southeast Tex <u>contribution</u> to meet our program budget in the months ahead. We're counting	ull of innovative, entertaining, and as. Today, we need your special
6		8*
	Expect the best on HoustonPBS – and tell us what you like best.	HoustonPBS As a member of HoustonPBS, your public
	Please list your favorite programs below:	As a member of notsolines, you public broadcasting station, you are guaranteed the very best in programming. Please share your ideas and opinions about our programs so we can serve you even better, HoustonPRS
	John Hesse General Manager Association for Community Broadcasting 434 Eigin • Houston, TX 77204-0008 www.houstonpbs.org	NONPROFIT ORG. U.S. POSTAGE PAID ASSOCIATION FOR COMMUNITY BROADCASTING
A second effort is available and recommended.	Ms. Jane A. Sample 500 Elm Street Yourtown, ST 12345 Imilududhububbbbbbbbbbbbbbbbbbbbbbbbbbbbbbb	

## **CREATIVE RECOMMENDATIONS**

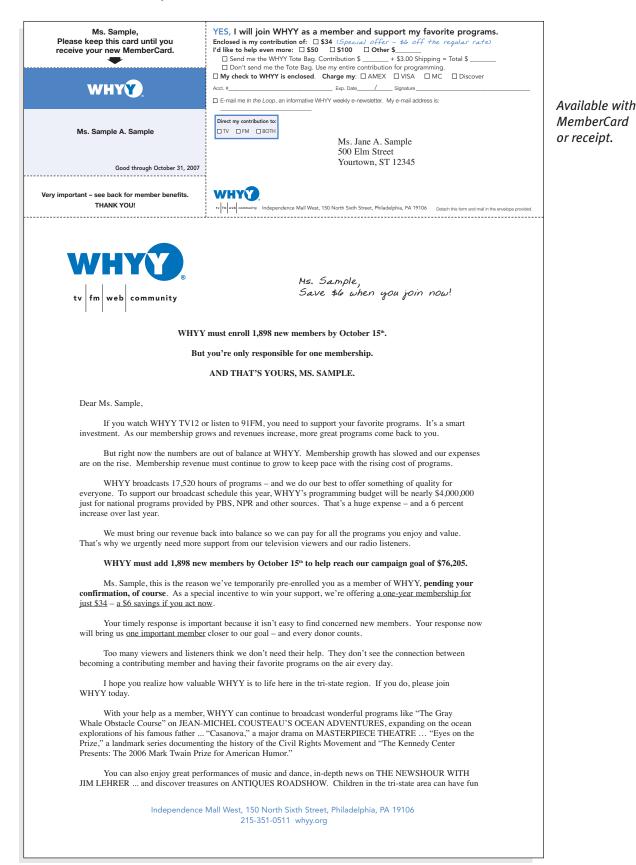
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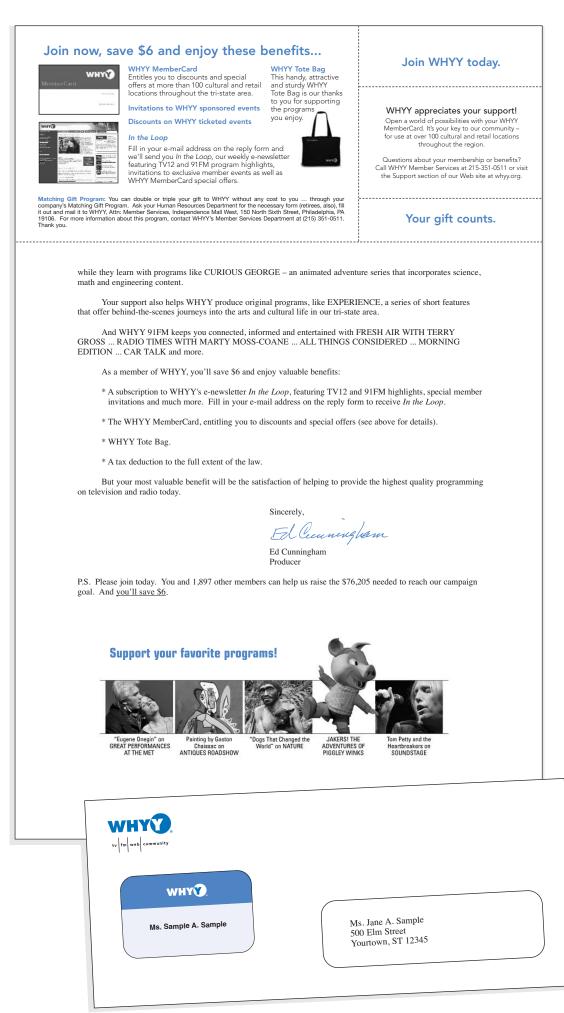




Ms. Sample,   Property   Property   Nativitie Public Television, 161 Rains Avenue, Nastivitie, TN 37203   Nativitie Public Television, 161 Rains Avenue, Nastivitie, TN 37203   Main Sample A. Sample   Main Curley, President and CEO   My gift amount §   Date sent	YES, I will support NPT as a member. I'm enclosing my contribution to help ensure a strong future for all my favorite programs.         \$35 - (Special offer - \$5 off the regular rate)         \$60*       \$100*       \$500       \$1,000       Other \$
Very important – see back for member benefits. THANK YOU!	Nashville Public Television, 161 Rains Avenue, Nashville, TN 37203 To jain, detach this form and mail in the envelope provided.
	'T needs 3,250 new members by March 31. you're only responsible for one membership. And that's yours, Ms. Sample.
Dear Ms. Sample:	
It's time to take action to se	ecure the future of Nashville Public Television.
	on fluctuating and unreliable government support. There's always a real n threaten to reduce funding for Public Broadcasting.
NPT's loyal viewers have a watch public TV programs or list	a clear choice now. You can be one of the people who do more than just en to public radio.
who depend on us for fine enterta	<u>on</u> to NPT and <u>invest in something of value</u> for yourself and for all those inment, education and enrichment. You can invest a modest sum of money our favorite programs, plus new series and specials that are
our broadcast area. In a very real experiences, ideas and cultures.	u help us build bridges throughout the diverse communities in way we connect people to each other by exposing them to different Dur bridges connect you to vital information, perspectives and points of at and enrichment to viewers who have no other source for it.
Your support as a member together for a valued common pu	of NPT will help us build more bridges – and bring our community rpose.
intervene. We can't afford to wai	protect your favorite programs in the future – before politics can t and risk our funding and our independence to broadcast fairly for all ng foundation for all the programs you enjoy and value.
When you and 3,249 othe its goal of \$150,000 for this imp	r new members join NPT by March 31, you'll help the station reach ortant fundraising campaign.
performances of music and dance on AMERICAN MASTERS in	tion as a member of NPT, we'll have new revenue to invest in great groundbreaking documentaries on FRONTLINE intimate portraits n-depth news and commentary on THE NEWSHOUR WITH JIM LEHRER red treasures on ANTIQUES ROADSHOW.
You'll be supporting educa	tional programs like ARTHUR and CLIFFORD for children in the
	Npt
161 Rains Avenue, N	Nashville Public Television lashville, TN 37203-5330 • www.wnpt.net • Membership Dept. 615-259-2100
Copyright, Carl Bloom Associates, Inc. 2007	

Join at the \$60 level, a	DOSE YOUR FREE ( nd choose one. Join at the \$100	0 level, and choose two.	Join NPT today.	
Join at a second s	the \$150 level or higher and get	Beautiful Tennessee	<b>Dispect</b> <b>Charantee</b> We promise to use your membership gift wisely broadcast and produce the best programs that televish in dorfer. If, for any reason, you are ever disastaffs with our performance, simply tell us and we will refu your membership dues in full. No questions asked.	on ed
Contributions are tax deductible	ur contribution and we will send your free e only to the extent they exceed the fair market value	of any benefit you receive in return.	Your gift counts!	
and MEM0 Ther And that's level, you insert for d Whe	DRIES OF DOWNTOWN NASH e's another incentive to become not the only special offer you ca can get one or more free docume	IVILLE. a member of NPT now – <u>a \$</u> n take advantage of today. I ntary DVDs about Nashville vatch a favorite show on NPT		
you too sho community	build be a member who supports 7.	your favorite programs and h	s. If you're enjoying our programs, helps us build more bridges to our his letter and your reply form handy.	
Write a che Take	eck or use your credit card, which e advantage of the introductory \$ ntribution. There's no need to de	hever is easier for you. 5.00 savings, or give a bit m	ore if you have the means to make a member now and give whatever is	
uncertainty	member of NPT, you'll be helpin of politics. Thank you for making the twoice for our community.			
		Beth Cu	the Curley	
needed to r P.P.S. Ren	neet our programming budget fo	r 2007. And you'll save \$5. even three free documentary	mbers will help us raise the funds 00 when you join now. DVDs when you join NPT today.	
Nashville Public Tele 161 Rains Avenue, N	evision, Inc. ashville, TN 37203-5330			NONPROFIT ORG. U.S. POSTAGE PAID NASHVILLE PUBLIC TELEVISION INC.
Ms.	Vision, 161 Rains Avenue, Nastivilie, TN 37203 Sample A. Sample Buth Uurthy peident and CEO		Ms. Jane A. Sample 500 Elm Street Yourtown, ST 12345	

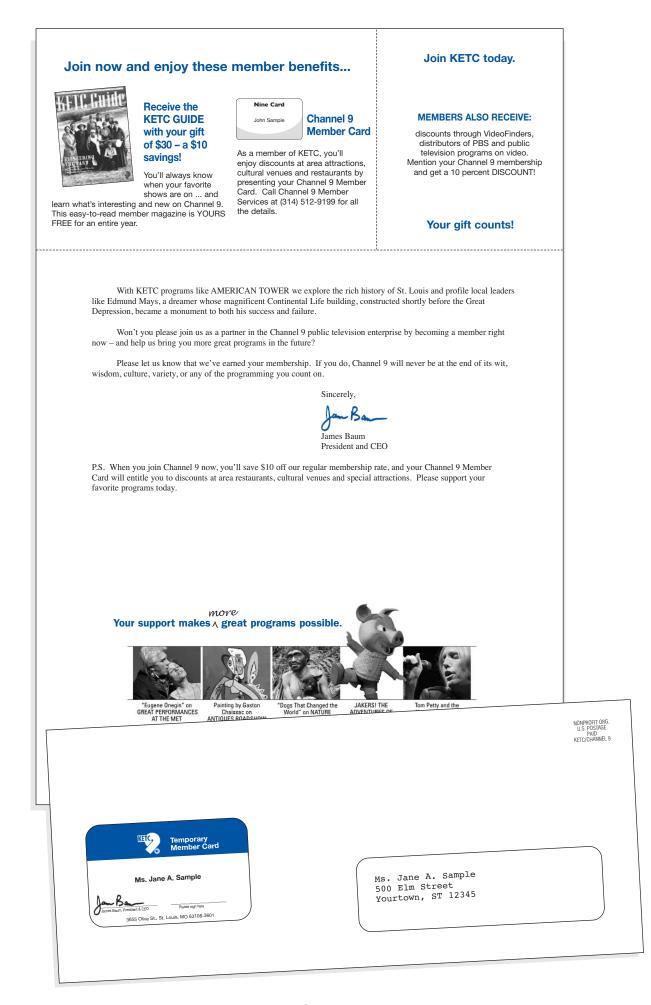


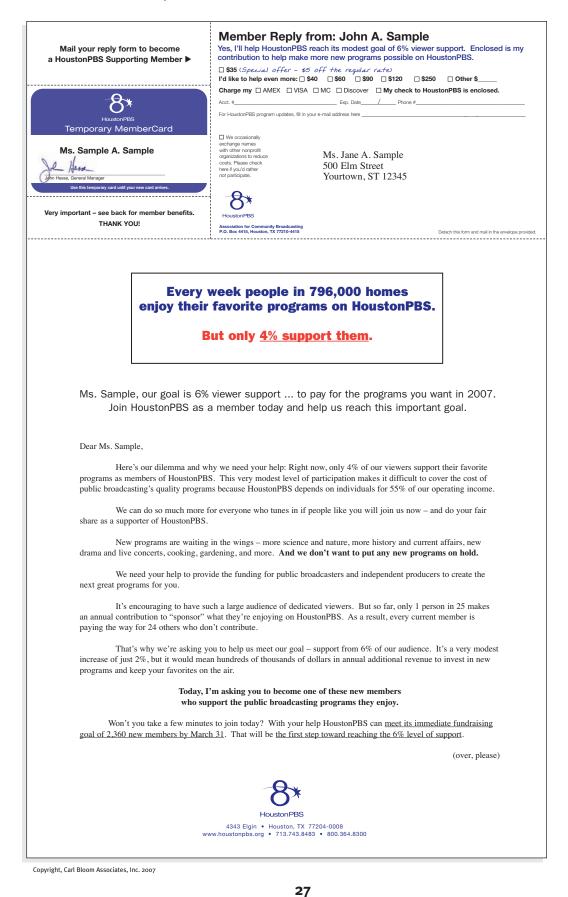


Ms. Sample, Please keep this card until you receive your new MemberCard.	YES, I want to do my fair share to support my favorite programs on KQED.         I'm enclosing my contribution of:         \$35 Special new member offer - a \$5 savings         I'd like to help even more:       \$40         \$50       \$100       \$150         Charge my AMEX VISA MC Discover My check to KQED is enclosed.         Acct. # Exp. Date Signature         Email me QED Up, an informative KQED monthly e-newsletter. My email address is:         Send me KQED's monthly printed program schedule. The Guide.         Ms. Jane A. Sample         500 EIm Street         Yourtown, ST 12345         KQED P.O. Box 7018 San Francisco CA 94120-7618 www.kqed.org			
KQED	Ns. Sample, Save \$5 when you join now!			
Is there such a thing as a "free lunch"? Well, yes and no.				
Dear Ms. Sample:				
fine dramas attend live performa	FREE, you can get an in-depth daily course in current affairs enjoy ances (everything from classical concerts to classic rock) get tips about ardening tap into professional financial advice and appraisal of antiques y costs or fees!			
Does such a place exist? Of	f course - it's your public broadcasting outlet, KQED.			
And there's no mandatory c community. It's like getting a free	harge for the incredible variety of programs and services we offer to the lunch!			
But, as you may know, there	e is a catch. KQED only appears to be free.			
	You see, while our programs are free for people who use them, they cost PBS, NPR and KQED hundreds of thousands of dollars to develop, produce and air every day.			
Government only provides funds for a very small portion of these costs. <u>But contributions from people</u> like you cover a full 50 percent of our programming budget.				
That's why I am writing too	That's why I am writing today to ask you to join KQED as a member – and do your fair share.			
Your support is urgently nee contributions by March 31.	eded now to help us reach our goal of 1,524 new members and \$484,915 in			
	oadcasting, you are helping us provide programs that educate, entertain and and old. As a member of KQED, you will help ensure a better quality of our entire community.			
With your support as a mem to commercial broadcasting.	ber of KQED, thousands of people can turn to us for a valuable alternative			
<ul> <li>Children have access to very effective – and fun – educational programs like SESAME STREET, ARTHUR and CLIFFORD THE BIG RED DOG to help them learn and succeed.</li> </ul>				
	• Programs about science and nature help all lifelong learners explore our world in new ways. And we share a common respect for our environment.			
Anyone who loves co	ultural pursuits and the performing arts will find much to appreciate on			
PUBLIC TELEVISION PUBLIC RADIO EDUCATION NETWORK WWW.XGED.ORG 2601 Mariposa Street San Francisco CA 94110-1426 phone 415 553 2150 fax 415 553 2349				

Jane Q. Member	KQED MemberCard           Provides discounts and special offers on car rentals, hotels, the performing arts and many other attractions in Northern California and beyond.           KQED's Monthly Program Schedule           The Guide features KQED radio and television schedules, program highlights and news for KQED members. To access The Guide online,	<ul> <li>Did you know</li> <li>Members currently provide 50% of our budget.</li> <li>It costs us \$82,916 per day (\$57.58</li> </ul>	
TheGuide	Injinging and the set of NAEED interfaces. To access the dude duline, go to www.kqed.org or check the box on the front of this form to receive a monthly printed copy. <b>QED Up</b> Fill in your email address on the reply form and we'll send you QED Up, our monthly e-newsletter that tips you off to the best of KQED – with links to the programs and events you really need to know about, right now. <b>Member tours of KQED</b> <b>Eligibility for a KQED credit card</b>	per minute) to put KQED on the air.  Without more members now, programming will be in serious jeopardy.  \$35 With your gift of \$40 or more, you'll be entitled to special benefits.	
	A great way to support KQED at no extra cost to you. Your gift is tax deductible less the fair market value of any premium you receive.	KQED's annual report will be mailed to you upon request to KQED, c/o Corporate Secretary, 2601 Mariposa Street, San Francisco, CA 94110.	
	KQED. Seniors who have trouble getting out can attend play. • People looking for lifestyle options will find them in our prog		
	<ul> <li>home renovation and collecting.</li> <li>In-depth news and commentary on THE NEWSHOUR WITH documentaries on FRONTLINE offer many perspectives and because the second sec</li></ul>		
more than Th favorite p <u>episodes</u> , on weekn series on ' CHECK,	t first we have to expand our support and raise more funds from on \\$27,000,000 in program production this year - nearly \$2,000,000 at's why we need your support now. We have to keep pace with ri rograms like NOVA, NATURE, ANTIQUES ROADSHOW and ot and so KQED Public Television can continue producing uniquely ights at 7:30. This year QUEST, our ambitious new science, envir Tuesdays, joins THE JOSH KORNBLUTH SHOW on Mondays PLEASE! BAY AREA (our surprise runaway hit) on Thursdays RN CALIFORNIA on Fridays.	Demore than last year. ising costs so the producers of thers can continue to develop <u>new</u> Bay Area programs like our lineup ronment and nature multimedia SPARK on Wednesdays	
informed	ur gift today to KQED will help the people of our community broa and get the lift that great entertainment always gives. rveys show that next to libraries, public broadcasting is the most tr		
all the peo action to 1	ople that trust and value KQED must take the next step and suppor make great things happen.	rt it with a contribution. It takes	
we can br	ke a minute now and become a member by sending a gift to suppo ing you more of them in the months ahead. there a "free lunch" when it comes to having all the television prog		
	. Great programs only exist because community-minded people lil		
	Sincerely, <i>Mananne: Raturn</i> Marianne F. Petroni Executive Director, Mem		
	se join today. You and 1,523 other new members can help us raise everyone who has an appetite for intelligent broadcasting will be h		
KQ	ED inosa Street		NONPF U.S.
San Fran	cisco CA 94110-1426 There's no	o such thing as a "free lunch!"	
	KQED Temporary MemberCard Or is there	e?	







oin now, save \$5, and enjoy these member benefits:	HoustonPBS
• HoustonPBS Member Card Provides discounts at local museums and cultural events.     • MyHoustonPBS website You'll find the printable eGuide, customizable television schedule, exclusive content, the British TV Club, recipes, and more!     • Access to our exclusive Member Services Hotline at 713-743-8483 or 800-364-8300	For questions and information, call our exclusive HoustonPBS Member Services Hotline at 713-743-8483 or 800-364-8300.
Invitations to special station events	
Your gift is tax-deductible less the fair market value of any thank you gift you receive.	Your Gift Counts!
And there's a bonus for you personally: If you respond now, <u>you'll sav</u> offer, and still be entitled to all member benefits (see back of response form for o Help us get the ball rolling so HoustonPBS can reach an important goa community. Respond now and become one of our new members. You will help membership and provide a huge boost in revenue to pay for more programs.	details). al that will benefit you and our entire
Every goal is reached one gift at a time with the participation of many up quickly and significantly when people like you step forward to help. This year, HoustonPBS will invest \$500,000 more than last year in progr NOVA, THE NEWSHOUR WITH JIM LEHRER, NATURE, GREAT PERFORM AMERICA'S BALLROOM CHALLENGE, and all the others you enjoy.	rams like ANTIQUES ROADSHOW,
HoustonPBS is more than just television. It's a vital community resou Outreach Department extends the value of television programs that are relevant t For example, we held a teacher institute connected to the AFRICAN AMERICA encourage students to research their family histories for a better understanding of coalition of agencies to help families dealing with childhood cancer. When we a harrowing, yet inspiring film dealing with the same issue – viewers were able to here in the station for referrals and information.	to and beneficial for our community. IN LIVES series to train teachers to f themselves. We also forged a local aired A LION IN THE HOUSE – the
And speaking of children, please know that your membership support Texas can have fun while they learn with ARTHUR and CURIOUS GEORGE.	will help ensure children in Southeast
Your support as a member of HoustonPBS will make a difference. Ple your	ease join with us today by mailing
contribution and enrollment form. Then sit back and enjoy all the informative, stimulating, and entertaini that you played an important role in making them possible for everyone.	ing programs you choose, knowing
Jol Herr	K.
John Hesse General Mar	inager
P.S. Please respond by March 31 and become a supporting member of HoustonF more and more on its viewers, especially when we continually face reduced foun	PBS. Public broadcasting depends
P.P.S. Save \$5 off the regular rate when you be Association for Community Broadcasting	Ν
Association for Community Diotactions 4343 Elgin • Houston, TX 77204-0008 www.houstonpbs.org	F

## **CREATIVE RECOMMENDATIONS**

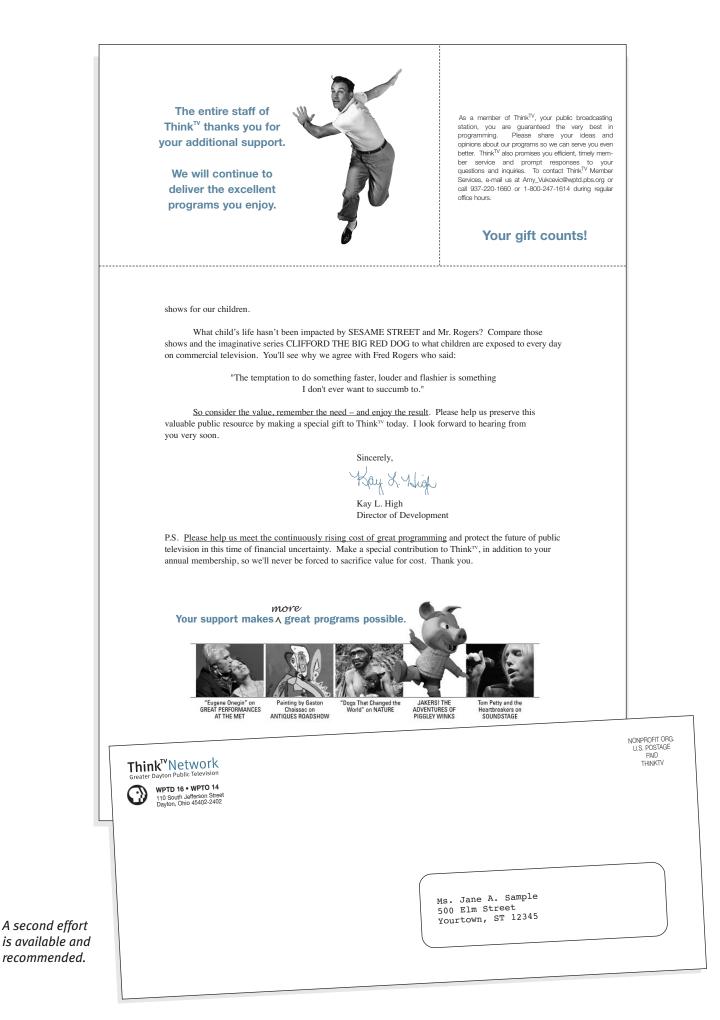
Additional Gift

## Personalized letter and form.

Ms. Sample, please keep this as a record of your gift.	Consider the incredible value of Public Television – and send your most generous gift today. ✓ YES, I want to help Think <sup>TV</sup> meet rising programming costs so our community can continue to have the highest quality public television available. Enclosed is my gift of: □ \$00 □ \$00 □ Other \$	
Creater Dayton Public Tetevision         Valued Member         Ms. Sample A. Sample         Mage Migg         Kay Migg         My gitt amount §       Date sent	□ My check to Think <sup>™</sup> is enclosed. Please charge my □ Visa □ MC □ Discover / Account # Exp. Date Signature Optional: E-mail address: Ms. Jane A. Sample 500 Elm Street Yourtown, ST 12345	Also available as Acquisition and Lapsed with MemberCard or receipt.
THANK YOU FOR YOUR SUPPORT!	Think <sup>C</sup> Network           Greater Dayton Public Television           110 South Jefferson Street, Dayton, Ohio 45402-2402 www.thinktv.org           Detach form here and mail with your	
Dear Ms. Sample: It's not often that a si impact on the quality of life But today you can de with an additional gift, you v to violence-free, stimulating, For instance, childrer bring kids together to sociali survivor shows, PBS makes HOUSE. Your ongoing support tailored to your standards an you buy their products. Think <sup>TV</sup> returns the v you to enjoy throughout the When you consider th WITH JIM LEHRER GRI OHIO: 200 YEARS and WH a gift of \$35, \$60, Remember, more than lip service to the value of pu support of caring, concerned You can do your part an important community ress	b just that, Ms. Sample. When you make the decision to support Think <sup>TV</sup> will help guarantee that you and your family will continue to have access informative and entertaining programs you won't find on other stations. A's programs on Think <sup>TV</sup> aren't babysitters, they're teachers – and they ze. And while other networks struggle to outdo each other with absurd it easy and sensible with real-life survival programs like MANOR of your public TV station, Ms. Sample, helps make possible programs d your interests, instead of what advertisers' research suggests will make alue of your contribution many times over in excellent programming for	

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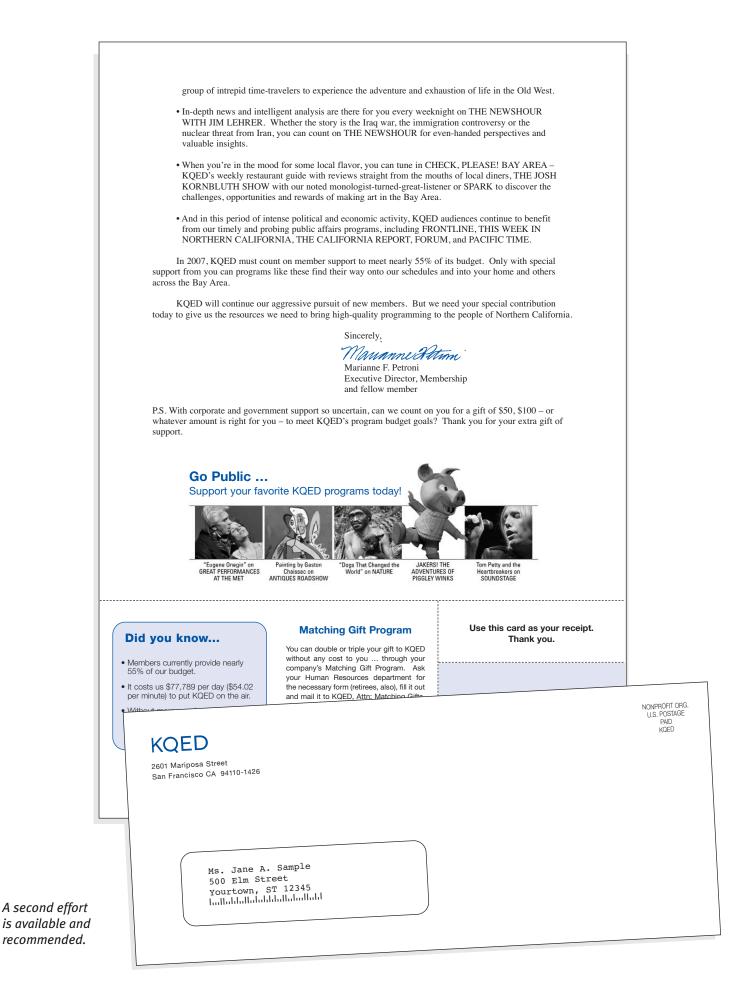
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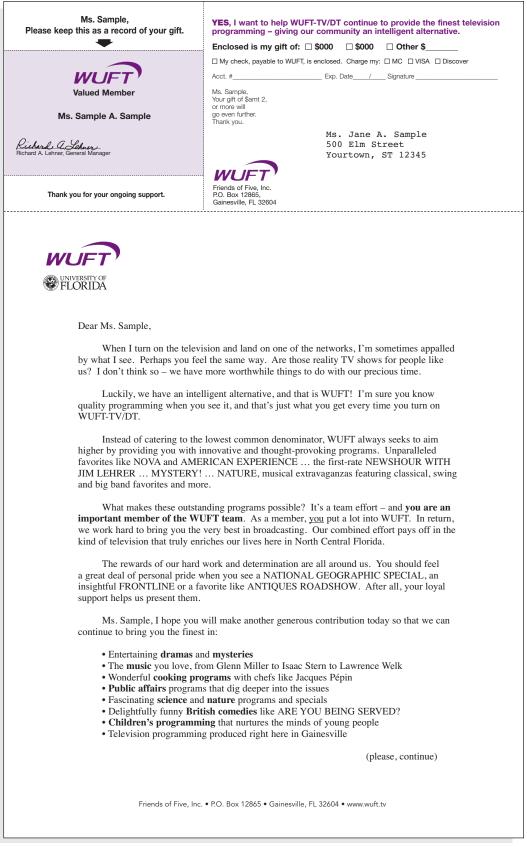


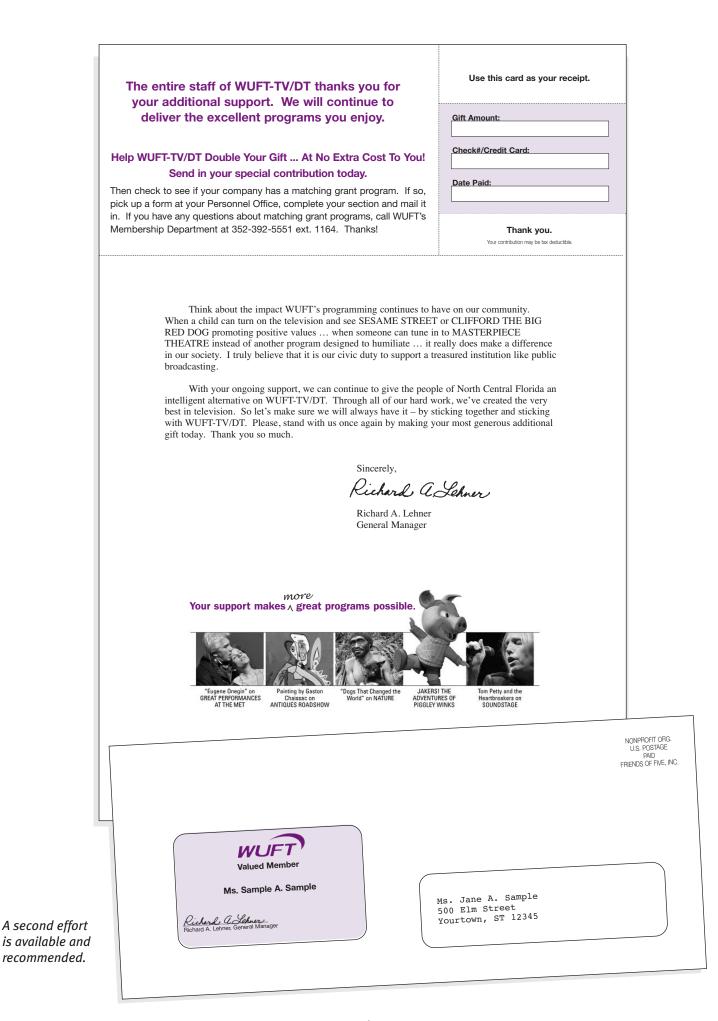
Ms. Sample A. Sample Ms. Sample. MEMBERSHIP CONFIRMATION FORM Please detach and keep this as a record of your KTWU needs to raise \$200,000 by January 31. gift to KTWU. YES! I'll help KTWU meet its budget to pay for the quality programs I enjoy. □ \$00 □ \$00 □ \$00 □ \$000 □ Other \$\_ My check to KTWU is enclosed Gift Amount: Charge I MC VISA Discover Exp. Date / Signature Acct. # Check#/Credit Card: Ms. Sample. Thank you for your help in meeting our \$200,000 goal by January 31. Ms. Jane A. Sample 500 Elm Street Date Paid: Yourtown, ST 12345 Thank you for your support. 1700 College, Topeka, KS 66621-1100 Detach here and mail with your gift in the envelope p **TT** KTWU KTWU needs 1,000 additional gifts from its members by January 31. But you're only responsible for one. AND THAT'S YOURS, MS. SAMPLE. Dear Ms. Sample: Your support of KTWU is a very smart investment: As our membership revenues increase, more great programs come back to you. But right now the numbers are out of balance at KTWU. Membership revenue has slowed. We're not keeping pace with the rising cost of programs - and this is a very serious situation. This year, KTWU's programming costs are a half million dollars. We broadcast 8,760 hours of programs - and we try to offer something for everyone. We must bring our revenue back in balance so we can pay for the programs you enjoy and value. That's why we urgently need extra support from our members today. KTWU must raise \$200,000 by January 31 to help stay on budget this year. This is why I'm writing to ask you for a special gift of support. Ms. Sample, your timely response is important because it won't be easy to reach our goal. But your response now will bring us one important gift closer to our goal - and every dollar counts. Too many viewers think we don't need their individual contributions to make quality programs possible on KTWU. They don't see the connection between being a contributing member and having their favorite programs on the air every day. Your membership demonstrates that you realize how valuable KTWU is to life in your community - and we're grateful. That's why we depend on your continuing help. The quality programs on KTWU are possible because of your generous contributions. Make no mistake about it: your support counts. If you want to help keep your favorite programs on the air, please take a moment  $\odot$ 1700 College, Topeka, KS 66621-1100 • www.ktwu.org

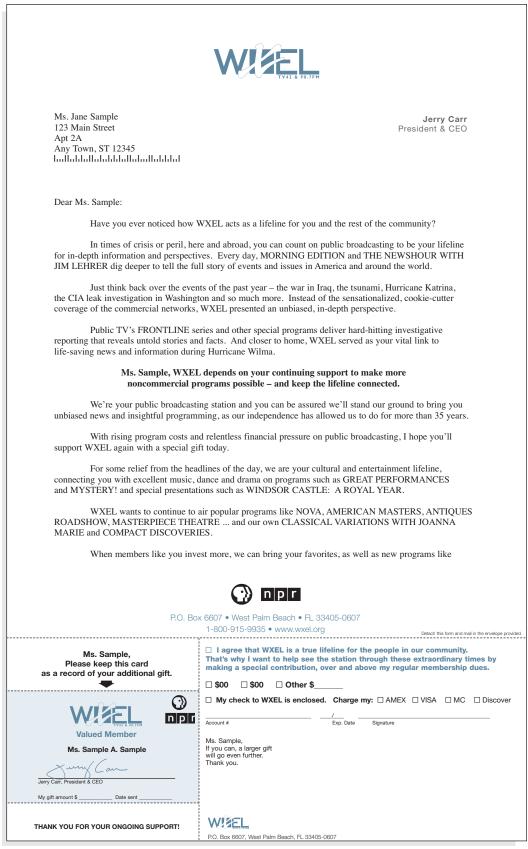
The entire staff more of KTWU thanks Your support makes A great programs possible. you for your additional support. We will continue to deliver the "Eugene Onegin" on GREAT PERFORMANCES AT THE MET Painting by Gaston Chaissac on ANTIQUES ROADSHOW JAKERS! THE ADVENTURES OF PIGGLEY WINKS excellent programs "Dogs That Changed the World" on NATURE Tom Petty and the Heartbreakers on SOUNDSTAGE you enjoy. to mail your additional gift today. With your help, KTWU can bring you more great programs like "RFK" on AMERICAN EXPERIENCE .. a six part celebration of BROADWAY: THE AMERICAN MUSICAL ... "The Good, the Bad and the Grizzly" on NATURE ... REGENCY HOUSE PARTY - the latest in our series of reality shows for adults ... and more. Your most valuable benefit is the satisfaction of helping to provide the best programming on television today. Sincerely, Öuge II Eugene Williams General Manager P.S. We're counting on you and 999 other loyal members to help us reach our fundraising goal of \$200,000 by January 31. Please mail your special gift of support today. NONPROFIT ORG. U.S. POSTAGE PAID KTWU CHANNEL 11 **TT KTWU** KTWU Channel 11 1700 College Topeka, KS 66621-1100 Ms. Jane A. Sample 500 Elm Street Yourtown, ST 12345 A second effort is available and recommended.

KQED			
Ms. Jane A. Sample 500 Elm Street Yourtown, ST 12345 hullululululululululululululul			
Dear Mr. Sample:			
I'm writing to you because of hoping to appeal to your generosity	of your exceptionally generous support of KQED. Quite frankly, I'm y once more.		
support is increasingly important to production. Programming costs ha	Although generosity is voluntary, KQED's dependence on it is not. In fact, viewer and listener support is increasingly important to KQED's ability to keep pace with the rising cost of television and radio production. Programming costs have risen dramatically higher – nearly \$1 million in the last year alone. This is an increase we simply cannot absorb without the extra support of viewers and listeners like you.		
To complicate matters, membership growth has slowed. More and more people are watching KQED Public Television and listening to KQED Public Radio, but fewer people are stepping forward to play their part as members. That makes your decision to be an active and generous supporter critically important.			
As a nonprofit enterprise, KQED's funding is always uncertain. There is never a guarantee that this year's funding from government and business sources will continue into next year. What we bank on – indeed, what we thrive on – is the steady and reliable commitment of our members.			
Mr. Sample, I write today to urge you to demonstrate your commitment to public broadcasting once again. KQED radio and television must have the support of our most loyal members to meet our budget, and to continue bringing you the outstanding and original programming that is our hallmark.			
Special gifts, such as the one I hope you'll make today, are the reason why KQED can deliver the kind of programming that is so unique to public, nonprofit broadcasting.			
<ul> <li>Coming in the fall, KQED brings you an exciting new episode of JEAN-MICHEL COUSTEAU'S OCEAN ADVENTURES. Co-produced by KQED and the Ocean Futures Society, "America's Underwater Treasures" is a two-part, two-hour program that explores 13 unique national marine sanctuaries, including Gray's Reef, Thunder Bay and more.</li> </ul>			
Yard crime solver on "Jeric	<ul> <li>You find more wonderful drama on MYSTERY!, featuring Robert Lindsay as the brilliant Scotland Yard crime solver on "Jericho" Geraldine McEwan, reprising her role as the famous spinster sleuth on "Agatha Christie's Miss Marple, Series II" and other favorites.</li> </ul>		
	• Reality TV is worth your time when you watch PBS programs like COLONIAL HOUSE, FRONTIER HOUSE and the latest installment, TEXAS RANCH HOUSE, which challenged a		
	🕥 n p r		
	PUBLIC TELEVISION PUBLIC RADIO EDUCATION NETWORK WWW.K0ED.0RG 2601 Mariposa Street San Francisco CA 94110-1426 phone 415 553 2150 fax 415 553 2349		
Ms. Sample, Please keep this as a record of your extra gift.	YES, I'LL SUPPORT KQED TODAY. I realize my special contribution is crucial to assure KQED's ability to meet its programming budget at a time of rising costs, diminished membership growth and unpredictable government and corporate funding for public broadcasting.  \$00 \$00 \$00 \$00 \$00 \$00 \$00 \$00 \$00 \$0		
KQED	Charge AMEX MC VISA Discover		
Valued Member Ms. Jane A. Sample	Acct. # Exp. Date/ Signature      My check to KQED is enclosed.		
Mariane F. Petroni. Executive Director, Membership	Mr. Sample, Please remember: the more you give, the more priceless programs you'll enjoy on KQED. Thank you. Ms. Jane A. Sample 500 Elm Street Yourtown, ST 12345		
THANK YOU FOR YOUR ONGOING SUPPORT!	KQED P.O. Box 7618 San Francisco CA 94120-7618 www.kged.org		









TEXAS RANCH HOUSE, the latest PBS hands-on history series from the producers of COLONIAL HOUSE and FRONTIER HOUSE.

To help educate the children in our area – and provide a nonviolent safe haven for them on television – WXEL provides exceptional children's programs like ARTHUR, CLIFFORD and SESAME STREET. We also reach out to families with our innovative READY TO LEARN project designed to help prepare young children for school.

The future of great television and radio programs and vital community services is firmly in the hands of members like you. Only you, through your membership and financial support, can ensure that the future of public broadcasting holds as many exceptional moments and memories as it has in the past.

We want to – indeed we must – continue to be your lifeline to those informative, educational and superbly entertaining moments that only public television and radio can provide. But we can't do it without you. WXEL must reach for our own "lifeline" – the continued support of loyal viewers and listeners like you.

Financial support from our members is essential and something we must always count on. Your contributions are much more dependable than other less predictable sources of revenue, like government funding and corporate underwriting.

Every year nearly 60% of our operating revenue comes from people like you. Without continuous support from our members, we would have to make significant cuts in national program acquisitions, in local production and in community outreach.

Your gift to WXEL today – a contribution separate from your regular membership – will help us plan for future programming without compromising either the quality or the quantity of the shows you enjoy and value.

In short, I'm asking you to be our lifeline in these challenging times so we can continue to be yours. Thank you.



P.S. Your extra gift will help WXEL continue to be your lifeline to information, events, ideas and culture. Please stand with us to protect our programming independence and your viewing freedom. Thank you for your loyal and generous support.

# Expect the best on WXEL – and tell us what you like best.

Please list your favorite programs below:

WIEL

As a member of WXEL, your public broadcasting station, you are guaranteed the very best in programming. Please share your ideas and opinions about our programs so we can serve you even better. WXEL also promises you efficient, timely member service and prompt responses to your <u>unsetion</u> service.

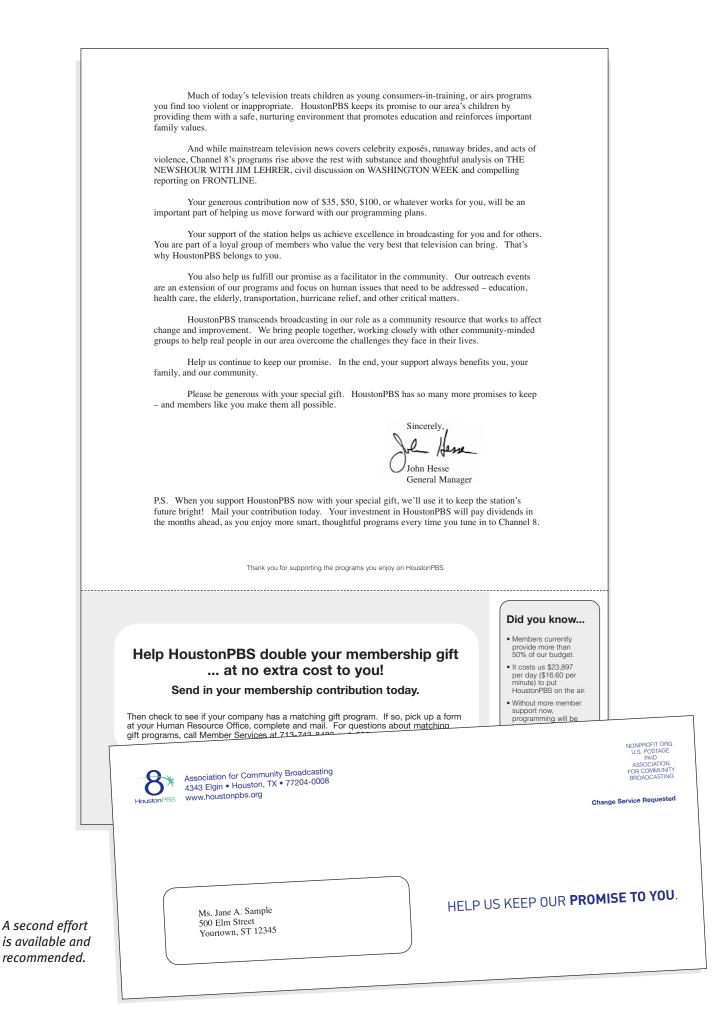
NONPROFIT ORG. U.S. POSTAGE PAID BARRY TELECOMMUNICATIONS, INC.

P.O. Box 6607 West Palm Beach, FL 33405-0607

Barry Tele

nications, Inc.

Association for Community Broadcasting 4343 Elgin Houston, TX 77204-0008 www.houstonpbs.org Ms. Jane A. Sample 500 Elm Street Yourtown, ST 12345 HoustonPBS keeps its promise and delivers TV programs that educate, entertain, and enrich your viewing. Your extra gift is needed to help us reach our goal of 1,170 contributions for the March Fundraising campaign - to help us keep this promise alive now and for future generations. Dear Ms. Sample: It's easy to make promises. After all, they cost nothing. But keeping promises is a precious commodity. I think you know what I mean. You're told your car will be ready the next day, but it doesn't happen. Someone asks for your vote, promising they will make things better, but nothing changes after they're elected. Or recently, as we all saw, disaster victims are promised care, food, and water only to find themselves struggling on their own. Five decades ago, HoustonPBS was founded on the promise of intelligent television programs and community service day in and day out, year in and year out. I hope you'll agree we've been faithful to that covenant with our viewers. We promised to use television to enrich, enhance, and celebrate the human experience. At a time when so much of television consists of reality shows, graphic violence and sexual content, public television answers to a higher calling with world class drama like MASTERPIECE THEATRE. uplifting entertainment on GREAT PERFORMANCES, and engaging historical "reality" programs like FRONTIER HOUSE and TEXAS RANCH HOUSE. HoustonPBS depends on its members for 56 percent of the revenue that allows us to continue keeping promises to our viewers. And during our current fundraising drive, we must raise \$175,990 to meet our goal. That's why I'm asking you to make a special gift today, separate from your annual support. When so much of television is pure diversion, HoustonPBS shows respect for the intelligence of our viewers with informative and stimulating programs like NOVA and NATIONAL GEOGRAPHIC. We expand horizons with NATURE and AMERICAN EXPERIENCE. (over, please) Detach form below and mail in the envelope provided. Yes, I want to help HoustonPBS keep the promise of intelligent television alive now and for the future Ms. Sample, Please detach and keep this as a record of your I'm enclosing my special contribution to support all my favorite programs. gift to HoustonPBS. □ \$00 □ \$00 □ \$00 □ \$000 □ Other \$\_\_ Charge AMEX MC VISA Discover My check to HoustonPBS is enclosed. 8 \_\_\_\_\_ Phone # \_\_\_\_ Exp. Date Acct. # For program updates and HoustonPBS events, fill in your e-mail address here \_ Hou Gift Amount: Ms. Sample, Your gift of \$amt 2 or more will go even further. Ms. Jane A. Sample Thank you Check#/Credit Card: 500 Elm Street Yourtown, ST 12345 Date Paid: 8 Thank you for your support. ston, TX 77210-4415 

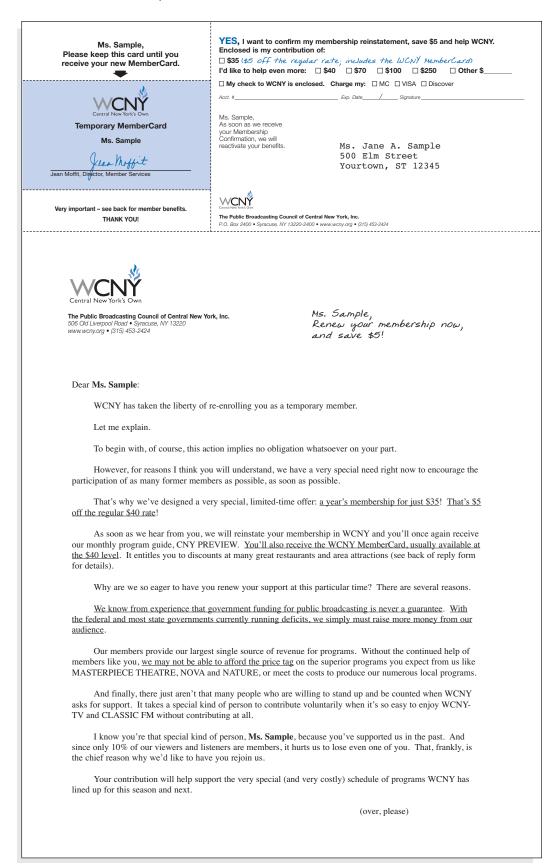


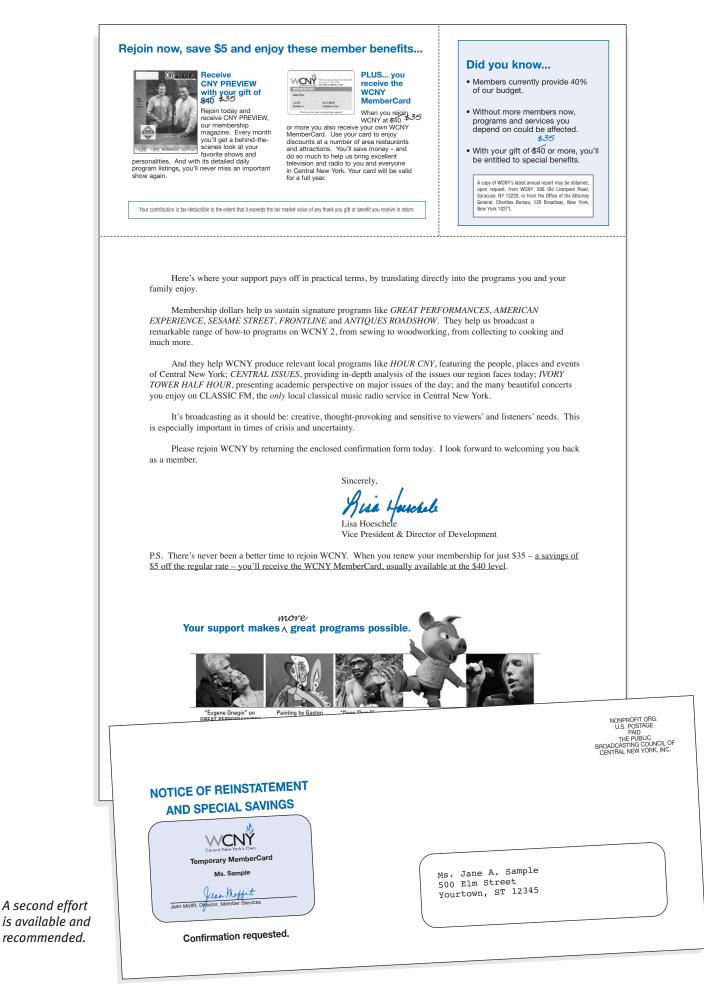
Ms. Sample,		
Please detach and keep	MEMBERSHIP CONFIRMATION FORM	
this as a record of your gift to WHYY.	<b>RESPECT.</b> When It's Earned, It's Good. When It's Mutual, It's Sup	port.
	Yes, the feeling is mutual! I respect WHYY's unique commitment to broadcast excellence and programming that reflects my interests and standards. Here's my contribution to prove it.	Direct my gift to:
	□\$00 □\$00 □\$00 □\$000 □ Other \$	D TV D FM
Gift Amount:	□ My check to WHYY is enclosed. Charge my: □ AMEX □ VISA □ MC □ Discover	D BOTH
	Account # Exp. Date /	
Date Paid:	Account #         Exp. Date           Signature         E-mail	
	Ms. Samplejanesamplejanesamplejanesample, If you can, a larger	
	gift will go further. Thank you.	
Thank you for your		
Thank you for your support.	WHY	
support.	ty fm web community Independence Mall West, 150 North Sixth Street, Philadelphia, PA 19106 De	tach here and return with your gift.
WHY (2)	RESPECT.	<b>Ed Cunningham</b> Producer
tv fm web community		
Dear Ms. S	ample,	
Resp other suppo	pect is something we take very seriously here at WHYY, especially when it comes to you and our rters.	
_		
	pect for your intelligence, interests and valuable time is our number one priority when we make ou g decisions.	r
insights, no	can count on WHYY as a vital source of information, ideas and points of view. We provide t sound bites, so you can gain perspective on issues that affect you. Our programs promote under- d civic participation – and bring you exclusive "live" performances that can inspire and delight yo	
	t is why I'm writing to you, Ms. Sample. If you respect our programming as I believe you do, us an additional gift today and support your personal favorites.	
You	r additional contribution is needed to protect informative and enriching programs on WHY	ζ.
	e and more, it's YOUR support that ensures the high-caliber programming we deliver. <u>More than</u> budget is contributed by loyal members like you.	
	h your support, Ms. Sample, we can continue to broadcast all the WHYY programs that you've oy and value – programs that have demonstrated for many years our respect for your intelligence	
FF	hows that help you enjoy life more – ANTIQUES ROADSHOW, THIS OLD HOUSE, RESH AIR WITH TERRY GROSS and WHYY's new production, EXPERIENCE, a series of 2 short features that offer behind-the-scenes journeys into the arts and cultural life in our area.	
	ocumentaries like "Ghosts of Vietnam" on AMERICAN EXPERIENCE and the first-ever film ography of Bob Dylan on AMERICAN MASTERS.	
	OVA, NATURE and NATIONAL GEOGRAPHIC SPECIALS, which travel the universe, lebrate nature and respect the environment.	
* Co	omprehensive news, information and public affairs on THE NEWSHOUR WITH JIM LEHRER,	
	Independence Mall West, 150 North Sixth Street, Philadelphia, PA 19106 215-351-0511 whysorg	

	Additional ways to give to WHY         Image: Search me information about how I can include WHY         Image: Search me information about the thy         Image: Search me information about Can make a tock contribution.         Image: Search me information information me information gift programs that double - or for the programs form.         Image: Search me information of WHY       Image: Search me information informatinformation informatinformatinformatinformationi	The entire staff of WHYY thanks you for your additional support. We will continue to deliver the excellent programs you enjoy.	
	MORNING EDITION, FRONTLINE and RADIO TIMES WITH MARTY MOSS-CO * High drama on MYSTERY! and MASTERPIECE THEATRE – and hilarious comedy on KEEPING UP APPEARANCES. * Comedy and storytelling on CAR TALK and A PRAIRIE HOME COMPANION. Your additional contribution will also reinforce your partnership with WHYY's outreach benefit the children of our community. Through educational programs and materials that help ar variety and substance to their instruction, WHYY is making a difference in the lives of thousand As long as we can count on your generous support, we'll always be there with the informal programs you enjoy, as well as the educational and outreach services that benefit the entire tri-str	activities that ea teachers add s of people. ive, entertaining	
	Please reinforce our mutual trust and commitment <u>by sending your extra gift today</u> . The the more we can meet our financial goals and guarantee you the programming excellence you'ver expect from WHYY. Please accept my gratitude for supporting us in the past and especially right now – when urgently needed. Sincerely, Building State of WHYY's programming and the contribution it makes to viewers and listeners. Please send your additional contribution today and help us continue our respect for your viewing and listening preferences.	e come to a your help is so all tri-state area	
	Support your favorite programs!	U.S. I	20FT ORG. POSTAGE PAID PAID PAID PAID PAID PAID PAID
A second effort is available and recommended.	<b>E</b> 00	FOUND NEW E BROAD Jane A. Sample Elm Street rtown, ST 12345	jáříon for Recy Public Casting, INC.

# **CREATIVE RECOMMENDATIONS**

Lapsed





"Show them that you know them" with CBA's specially personalized letter (see highlights below) and boost response and ROI!

Ms. Sample,	Ms. Sample A. Sample MEMBERSHIP CONFIRMATION FORM	]
Please keep this card until you receive your new MemberCard.	YES, I want to renew my support of KQED at this time of critical need. Enclosed is my gift of: □ \$25 ( <i>Special offer - \$15 off the regular rate</i> ) I'd like to help even more: □ \$40 □ \$50 □ \$100 □ \$150 □ \$250 □ Other \$	
KQED Temporary MemberCard	Charge my         AMEX         VISA         MC         Discover         My check to KQED is enclosed.           Acct. #	
Ms. Sample A. Sample	Ms. Jane A. Sample 500 Elm Street	
Marlanne F. Pertoni, Executive Director, Membership Use this temporary card until your new card arrives.	Yourtown, ST 12345	
Very important – see back for member benefits. THANK YOU!	KQED P.O. Box 7618 San Francisco CA 94120-7618 www.kqed.org Detach the form and mail in the envelope provided.	
KQED	Ns. Sample, Rejoin KQED now and save \$15.	In a recent CBA test, a \$25 offer (a \$15
NQLD	Rejoin KQED now and save \$15.	savings) produced 14% more members and more net revenue
_	nust re-enroll 2,053 former members by March 31.	than a \$30 offer (a
	AND THAT'S YOURS, MS. SAMPLE.	\$10 savings). Let's get more lapsed members
Dear Ms. Sample:		back on the file for
	KQED membership lapsed in Month X year $X$ – and we lost a valuable with program costs increasing, we have really missed the financial support	renewals and add gifts.
investment: As our membership grows ar	r listen to KQED Radio, you need to support your favorite programs. It's a smart id revenues increase, more great programs come back to you.	
	out of balance at KQED. Membership growth has slowed and our revenue is e rising cost of programs – and this is a very serious situation.	
programs - and we try to offer something		
	ck in balance to pay for the programs you enjoy at Fill-in Street Address. That's why television viewers and our radio listeners.	
	mer members by March 31 to help the station reach its goal of \$484,915.	
	ur support, we're offering a <u>one-year membership for just \$25</u> – <u>a \$15 savings if you</u>	
Your timely response is import bring us <u>one important member</u> closer to	ant because it isn't easy to find concerned new members. Your response now will our goal – and every donor counts.	
	s think we don't need their help. They don't see the connection between ing their favorite programs on the air every day. But that connection is real.	
I hope you realize how unique in Name of Town. If you do, please rene	KQED's programming is, and how valuable that makes the station to life here wyour membership today.	
NEWSHOUR WITH JIM LEHRER - wh	to bring you programs that dig deeper than the rest, like NOVA and THE hich is celebrating 30 years of credible, gimmick-free broadcast journalism. And KQED FM programs like MORNING EDITION and FORUM. In today's world, ver before.	
	g programs like AMERICA'S BALLROOM CHALLENGE, a new five-part series 's largest ballroom dancing competition "Raptor Force" on NATURE "Treasures	
Independe	ince Mall West, 150 North Sixth Street, Philadelphia, PA 19106 215-351-0511 whyy.org	

	Rejoin now, save \$15 and enjoy these member benefits.         Image: State of the state of	KOED us e, enefits.
	<ul> <li>of the Sunken Sea" on NOVA and Charlotte Bronte's beloved classic "Jane Eyre" on MASTERPIECE THEATRE.</li> <li>Every weeknight you can tune in for a uniquely Bay Area program that offers local perspectives:</li> <li>On Mondays, THE JOSH KORNBLUTH SHOW offers offbeat interviews with celebrities and other creative thinkers.</li> <li>Tuesday is the night for QUEST, our ambitious new science, environment and nature multimedia series about Northern California's natural wonders and threatened resources.</li> </ul>	
	<ul> <li>SPARK, our Emmy-winning program in its fifth season, comes to you on Wednesday nights with its look at Bay Area artists and arts organizations.</li> <li>Tune in on Thursday nights for CHECK, PLEASE! BAY AREA, a runaway hit in which regular people review their favorite restaurants.</li> <li>On Fridays, don't miss THIS WEEK IN NORTHERN CALIFORNIA, our benchmark public affairs program that gives viewers an inside look at the stories behind the headlines.</li> <li>You also enjoy great performances of music and dance, ground-breaking documentaries on FRONTLINE and discovered treasures on ANTIQUES ROADSHOW. Children in the Bay Area have fun while they learn with ARTHUR</li> </ul>	
	and CLIFFORD THE BIG RED DOG. And KQED Radio keeps you connected, informed and entertained with ALL THINGS CONSIDERED MARKETPLACE PACIFIC TIME CAR TALK and more. When you renew your KQED membership today, you'll save \$15 and enjoy valuable benefits including the KQED MemberCard, entitling you to discounts and special offers plus <i>The Guide</i> , our monthly program schedule and QED Up, our lively e-newsletter. And of course, your gift is tax deductible to the full extent of the law. But your most valuable benefit will be the satisfaction of helping to provide the highest quality programming on television and radio today.	
	Sincerely, Marianne F. Petroni Executive Director, Membership P.S. Please rejoin today. You and 2,052 other members can help us raise the \$484,915 needed to stay on budge	rt.
A second effort is available and recommended.	And you'll save \$15.	

# SCHEDULE AND CHECKLIST AUGUST 2007 MEMBERSHIP MAILINGS

The following dates and promotion requirements have been carefully planned to make the production process flow smoothly and to get your mailings out on time. Member File Requirements are on the next page. Please feel free to ask any questions to make your tasks easy and quick.

	2007
Station commitment, provide SCF's and past results	April 5 – 13
CBA closed for Good Friday	April 6
Send copy information and package materials	April 13 – 19
Purge and Prospect files due at CBA	May 2 – 4
CBA closed for Memorial Day	May 28
Lapsed files due at CBA	June 1
Additional Gift files due at CBA	June 1
CBA closed for Independence Day	July 4
Mail dates: First drop – Acquisition, Lapsed and Additional Gift	July 25 – 26
Mail dates: Second drop – Acquisition, Lapsed and Additional Gift	August 16

# Please provide the following copy information and package materials:

- □ Copy comments/revisions.
- □ Local programming information.
- □ Membership dollar levels.
- $\Box$  Charge card information.
- □ Three (3) different program guides (or artwork of covers).
- □ Premiums (if used). You may send descriptions and photos or premium samples for CBA to photograph.
- □ Camera-ready artwork of station logo (first-time CBA mailers).
- □ Signature of person signing letter (black felt pen on white bond for best reproduction).

Signatures, logos and guide covers may be e-mailed to: Britt Rosenbaum and Vanessa DeJongh: artstudio@carlbloom.com Please notify your CBA Account Representative in advance.

# **MEMBER FILE REQUIREMENTS**

#### **MEDIA**

**ELECTRONIC Format:** MS/DOS, fixed field and fixed record length, or comma-delimited (",") preferred (specify maximum length and delimiter). Files must be compressed. Note: For best results, use WinZIP or PKZIP to compress your files, and Netscape Messenger or Microsoft Outlook to send them.

Record Layout: E-mail or fax record layout under separate cover.

#### Method of Transmission:

1. E-mail to: maciej@carlbloom.com

2. FTP Transfer: Call Maciej Przybylowski if you prefer to transfer your files via FTP.

**File identification:** It's critical that every electronic file be clearly named and identified. Name your files as follows: Your call letters followed by campaign type (i.e., Purge, Lapsed, Add. Gift) and campaign date. Also please provide the number of records in each file.

**Important:** However you send your files, be sure to include source codes as necessary (i.e., Target tags, expiration dates, etc.) but don't create separate files for each source code. Doing so will incur multiple file conversion charges.

#### **INFORMATION TO INCLUDE ON FILES**

- ACQUISITION Names and addresses of members to be eliminated from acquisition mailing. (Include lapsed names on purge file if you are doing a lapsed mailing this campaign so that your lapsed members' names will be excluded from rented or exchanged Acquisition lists.)
- LAPSEDNames, addresses, salutation line and member account numbers of all lapsed members to<br/>receive mailing. We recommend tracking by Target tag or expiration date (month/year), so<br/>please include it on the file and let CBA know they're there as well as the count for each tag.
- ADD. GIFTNames, addresses, salutation line, account numbers and most recent membership giftMAIL FILEamounts. We recommend that you exclude members who are scheduled to receive first<br/>and second effort renewal promotions the months before, during and after this mailing.<br/>Let CBA know if you are including Target tags on your file and the count for each tag.

### **QUESTIONS?**

#### Please contact:

Maciej Przybylowski Carl Bloom Associates, Inc. 81 Main Street, Suite 126 White Plains, NY 10601 Tel: 914 761 1800 (ext 21) • Fax: 914 761 2744 maciej@carlbloom.com

# **GUIDELINES FOR SUPPLYING ART TO CBA**

## DIGITAL SPECIFICATIONS

When supplying art to CBA for your direct mail package the following guidelines will help us to produce the clearest and cleanest reproduction.

Digital files should be submitted on a Zip, CD-R or e-mailed to Britt Rosenbaum at britt@carlbloom.com

#### Adobe Illustrator

(format; eps file) — used for logos, graphs and stylized type. Imported images (ex: photoshop tiff) should be included to ensure proper reproduction.

#### **Adobe Photoshop**

(format; tiff, eps, jpeg, photoshop) — used for photos, and logos. Photos must have a resolution of 300 dpi (dots per inch) for printing. Line art images (logos, signatures) must have a resolution of 1200 dpi. Full-color art should be saved in CMYK format.

#### Adobe Acrobat PDFs

(formatted for print production) all fonts, graphics and colors must be embedded in the file.

#### QuarkXpress

Document must be accompanied with fonts and imported images from Illustrator and/or Photoshop. Imported graphics should not be enlarged + or - 20% (in other words 80% and 120% of original respectively). Art intended to bleed should be set to at least 1/8" over edge.

### **ART WORK SPECIFICATIONS (non-digital)**

#### **Program Guides**

Photos, slides and transparencies are acceptable. Actual printed guides (please provide two) will work, however, when guides are scanned there will be a diminished level of quality. If the scan reproduces poorly, the art may need to be stripped in during the printing phase which will incur a cost. Please speak with vour account representative.

#### MemberCards

See specifications for Program Guides.

#### **Premiums**

See specifications for Program Guides. Photos of premiums should be attractively displayed with good contrast and no shadows. If a photograph is not available, send us the premiums and we can have them professionally photographed (this will incur a cost.) Please speak with your account representative.

#### Logos

Provide a clean, black and white, high-resolution printout of the artwork. Please specify if there are any color, font and/or size restrictions.

#### Signatures and Initials

Provide several signatures and initials in dark black or blue ink. Please provide two in different pen types; ball point and thin marker.

Please call, fax or e-mail Britt Rosenbaum or Vanessa Delongh with any questions. Tel: 914 761 2800 • Fax: 914 761 2744 • email: artstudio@carlbloom.com

### Example

Program guides that are clean, in-focus, with good contrast will reproduce better than guides that are busy and/or saturated with color.



Bad Repro Quality



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